

TWiki: A collaborative space of internal documentation ~ An efficient way to work together ~

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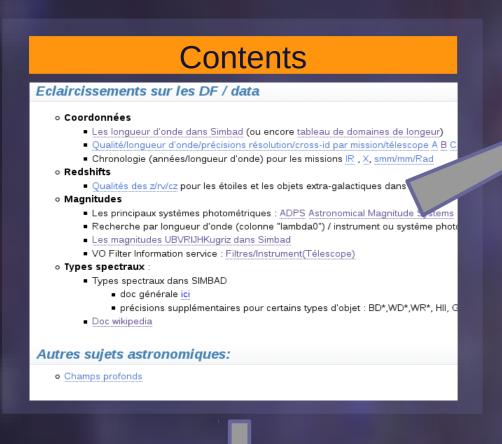
The documentalists at Strasbourg astronomical Data Center treat publications to create content for the SIMBAD and VizieR databases. The publication treatment is quite complex and the ingestion process needs to be described. This requires precise knowledge and mutual support among the documentalists in interaction with computer engineers and astronomers. Documentalists at CDS have thought of an adapted way to organize and enrich their internal documentation. The "TWiki" collaborative space, recently reorganized and enriched, regroups documents about agreed-upon procedures and methods, directions for use of the software and tools, shared problems/solutions. It is a tool for sharing, preserving and enriching the common knowledge of the whole staff.

An organization per boxes:

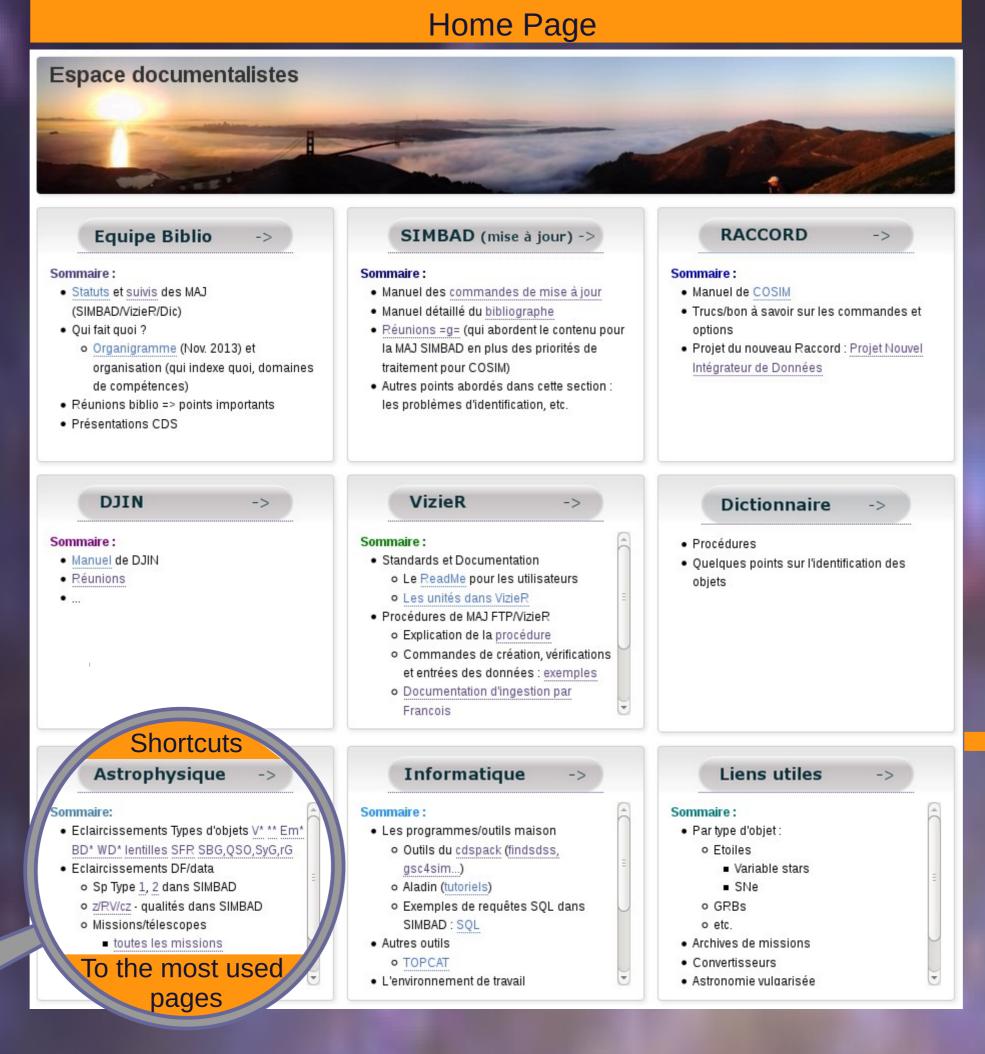
- Staff organization
- SIMBAD and VizieR databases
- CDS Tools (DJIN and COSIM)
- SIMBAD Dictionnary of nomenclature
- Astrophysics
- Computer science
- Useful links

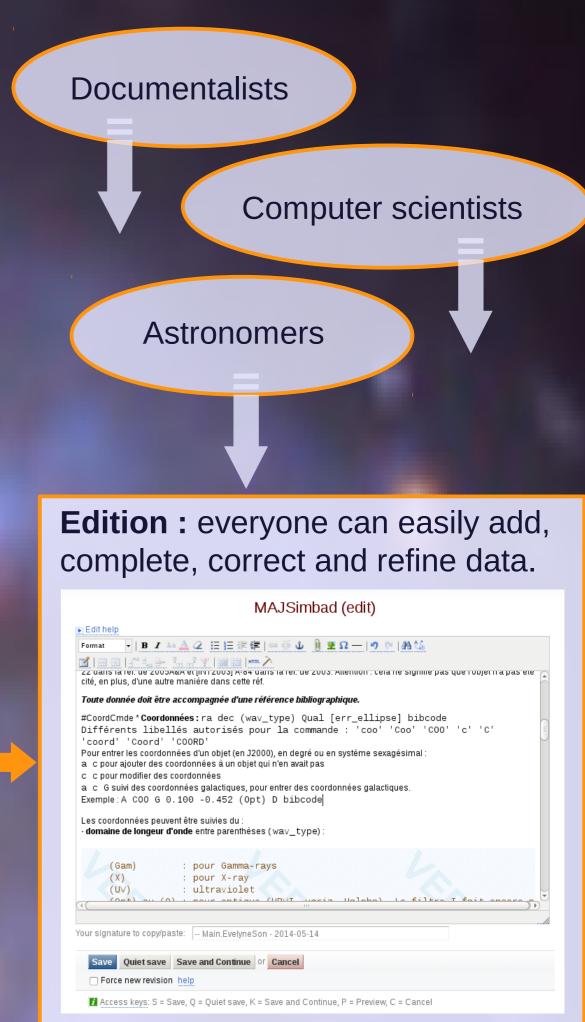
What kind of information can we find in the Twiki space?

- General information
- Updating commands
- Meetings reports
- PDF documents and web links
- Follow-up of the work progress









The Twiki space on a day to day basis

Common knowledge: the information is available for the whole staff One place to find the good information: it's easy and accessible Preservation of information, common memory

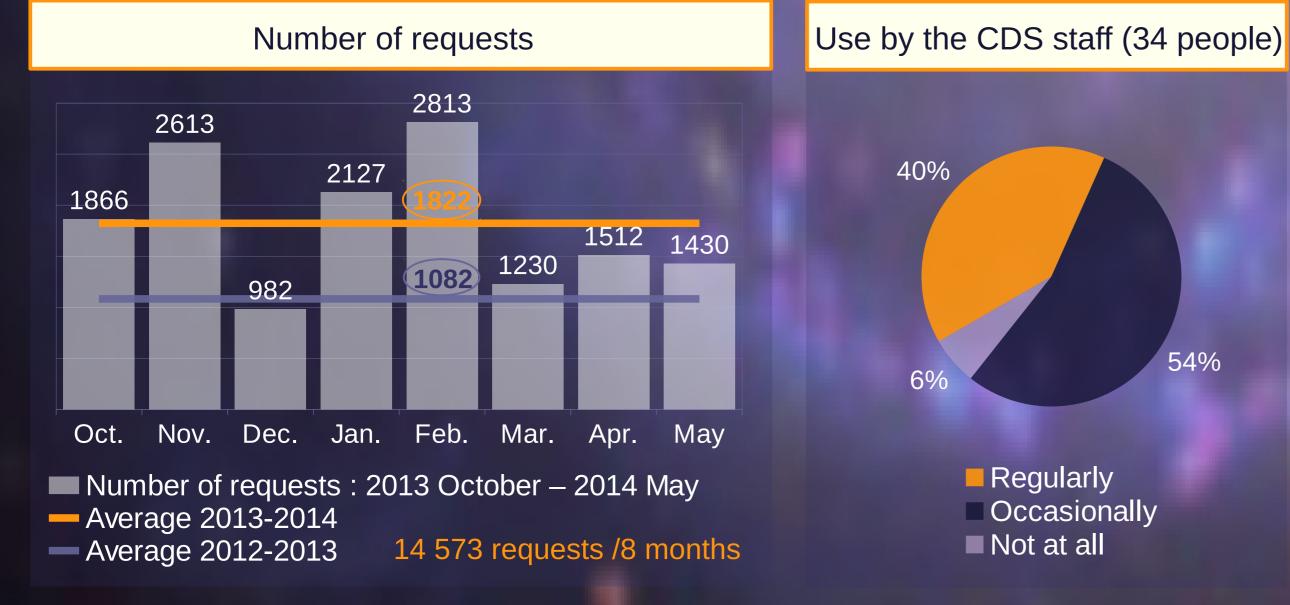
Added value

Normalisation of work practices

Training of new staff and keeping track of the knowledge of retiring staff Someone struggles, fines a solution and shares it with everybody Work monitoring in real time for complex and shared tasks

Save time

Improve productivity and efficiency



40% 54% 6% Regularly Occasionally

■ Not at all

Updates and volume increase 665 80 646 70 504 60 409 -50 354 310 265 40 220 30 20 Nov. Dec. Jan. Feb. Mar. Apr. May (Mo) ■ Updates number : 2013 October – 2014 May Data volume increase (raw text format only, in Mo) 3 373 updates /8 months + 92% Text data /1 year Updates average: 422 /month (vs 172 /month last year)